



**Professional Med Team, Inc.**  
965 Fork Street Muskegon, Michigan 49442

June 10, 2009

To: Newaygo County Public Safety / Judicial Committee

Subject: April May 2009 - Ambulance Response Performance Report

Our Hesperia run volume was lower than budgeted for the months of April and May which translated to less revenue for the two month period. Our response performance was average compared to previous months.

Year to date our net income is below budget. This is attributed to lower call volume and an increase in charity care – an unfortunate symptom of our struggling economy.

I look forward to the arrival of the summer and warmer weather. As always it is a pleasure to provide service in Newaygo County and I look forward to continually looking for ways to better serve our customers.

Please contact me if you have any questions regarding the attached report.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom Schmiedeknecht", with a stylized flourish at the end.

Tom Schmiedeknecht

Attachment: Newaygo Apr-May-09 – Response Report

**PRO-MED REPORT TO NEWAYGO COUNTY  
BOARD OF COMMISSIONERS  
PUBLIC SAFETY / JUDICIAL COMMITTEE  
MEETING  
RESPONSE TIMES  
APR - MAY 09**

**VILLAGE OF HESPERIA**

PRIORITY 1 CALLS	5	100% 18 minutes or less Average Response = 6 min (one 18 minute response by Muskegon unit).
PRIORITY 2 CALLS	1	

**DENVER TOWNSHIP**

PRIORITY 1 CALLS	8	100% 16 minutes or less Average Response = 6.875 min
PRIORITY 2 CALLS	2	

**TROY TOWNSHIP**

PRIORITY 1 CALLS	3	100% 18 minutes or less Average Response = 18 min
PRIORITY 2 CALLS	0	

**BEAVER TOWNSHIP**

PRIORITY 1 CALLS	2	100% 21 minutes or less Average Response = 17 min
PRIORITY 2 CALLS	4	

**OTHER CALLS**

DAYTON	PRIORITY 2 CALLS	1
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**OTHER CALLS CONT...**

FREMONT	PRIORITY 1 CALLS	1
	PRIORITY 2 CALLS	7
LINCOLN	PRIORITY 2 CALLS	1

**TOTAL CALLS**

**35**

**TURNED OVER CALLS**

**STAND BY**

FROM LIFE TO PROMED	1
FROM PRO-MED TO LIFE	0

FOR PROMED	0
FOR LIFE	0