



**Professional Med Team, Inc.**  
965 Fork Street Muskegon, Michigan 49442

April 7, 2008

Newaygo County Public Safety / Judicial Committee  
Commissioner Stan Nieboer – Chair  
Newaygo County Building  
White Cloud, Michigan 49349

Dear Member of the Public Safety/Judicial Committee:

During the months of February and March 2008 our Hesperia crews were very busy. During the two months we took 28 ambulance calls in our primary Newaygo service area and 17 calls in other townships in Newaygo County.

Our response time report for February and March is attached. Despite the increased volume our response time performance has remained strong and within the standards established by Newaygo County Medical Control.

Our relationship with Gerber Hospital remains very good and a number of the calls outside our primary service area were from the Hospital. We are in the process of finalizing a revised agreement with GMH.

Our EMT class at Baker College in Fremont is well underway. It is my hope that a number of the students continue through to the Paramedic level and remain living and working in the Newaygo area.

Our staff has been busy working with Abby Merrick and her group preparing for the Hesperia School drills and the upcoming Dam exercise, also scheduled this year and at this point looks like it may become part of the Region 6 disaster exercise.

I understand that the County is exploring options and mechanisms to financially support the ambulance service in order to maintain the level of service it desires. I believe it would be beneficial to have this discussion with both ambulance providers at the table. I would definitely make myself available to participate in any future discussions.

Lastly, you have most likely heard the announcement of the merger between Mercy General Health Partners and Hackley Hospitals. Pro Med is the product of a cooperative effort between the local hospitals. Currently I do not anticipate that the merger will have any direct effect on our company and our operation and in the long term will result in a stronger hospital system along the lakeshore.

Please contact me if you have any questions regarding this report or require additional information. As always it is a pleasure working with and serving Newaygo County and its citizens.

Sincerely,

Tom Schmiedeknecht  
President

**PRO MED  
RESPONSE TIMES  
FEB – MAR 08**

**VILLAGE OF HESPERIA**

PRIORITY 1 CALLS	11	100% 6 minutes or less
		Average Response = 3.64 min
PRIORITY 2 CALLS	3	

**DENVER TOWNSHIP**

PRIORITY 1 CALLS	10	100% 20 minutes or less
		Average Response = 8.8 min

**TROY TOWNSHIP**

PRIORITY 1 CALLS	3	100% 25 minutes or less
		Average Response = 22.67 min
PRIORITY 2 CALLS	1	

**BEAVER TOWNSHIP**

NO CALLS

**OTHER CALLS**

BROOKS	PRIORITY 1 CALLS	1
DAYTON	PRIORITY 1 CALLS	2
FREMONT	PRIORITY 1 CALLS	1
	PRIORITY 2 CALLS	10
GARFIELD	PRIORITY 2 CALLS	1
SHERIDAN	PRIORITY 1 CALLS	1
WILCOX	PRIORITY 1 CALLS	1

**TOTAL CALLS** **45**

**TURNED OVER CALLS** **STAND BY**

FROM LIFE TO PROMED	5	FOR PROMED	0
FROM PRO-MED TO LIFE	0	FOR LIFE	0