

Life EMS of Newaygo County Ambulance Response Summary September 1 through October 31, 2011

Ambulance operations for Life EMS of Newaygo County continued to sustain growth during this two month period of 2011. During this reporting period Life EMS had 782 ambulance transports in Newaygo County. We are still tracking at a 10% increase in transport volume compared to 2010. If this continues through the end of the year it will be the second consecutive year of double-digit growth.

The Newaygo County operation continues to be well staffed; we are actually overstaffed with one paramedic from the GEO operation filling in open hours. We are still interested in hiring additional EMT's and paramedics for our part time staffing.

We placed a new ambulance in service last month, replacing our oldest frontline unit. This ambulance is based out of the Grant station. We will also be replacing our BLS ambulance next spring, prior to our "special event" season.

This past spring Life EMS Ambulance introduced our safety concept vehicle. This ambulance was a major milestone on the road to a safer work environment for our associates. Designed by a team comprised of Life EMS and Marque Inc. associates, this vehicle implemented significant change to the work space and improved safety for the paramedic. This vehicle features enhanced restraint systems, rounded cabinetry edges, forward facing seating, and hands free communication. Representatives from BMT Designers & Planners (Arlington, Va.), along with our design team, met October 27-28 to review ambulance functionality and the collaborative process that brought us to this point. We are very proud to have taken a leading role in developing safer vehicles for the national EMS industry.

Public Safety and Medical Support for Community Events:

Life EMS provided free medical coverage for the Fremont and White Cloud Varsity football games, White Cloud Fire Department Training Day, and the Marshall Run. Life EMS also provided CPR and first aid training for the Fremont crossing guards.

We are reevaluating the status of our future standby events to insure effective coverage for the entire county, as well as these specific events.

SRT Events:

The Life EMS Special Response Team provided approximately 6 hours of medical coverage for a call out with a barricaded subject, and one "live-fire" training exercise.

Fire Stand-bys:

During this reporting period we provided over 7 hours of **No Charge** ambulance coverage for the health and safety of local firefighters at 5 area fire calls.

Thank you for allowing Life EMS to provide ambulance service to Newaygo County.

Respectfully submitted,
Jeff Stockhill
Operations Director

**Life EMS of Newaygo County
Ambulance Response Summary
September 1 through October 31, 2011**

EMS Response Details:

Life threatening emergency requests (Pri-1)	378
Non-life threatening emergency requests (Pri-2 & 3)	206
Transfers	226
Scene standbys (providing medical support / rehab to firefighters)	5

Life EMS utilized other emergency ambulance providers on 2 occasions during this time period.

Calls turned over to Promed	2
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Patient Destinations:

Gerber Memorial Hospital	397
Hackley Hospital of Muskegon	15
Mecosta Co Memorial Hospital	17
Mercy (Gen) Hospital of Muskegon	34
Metropolitan Hospital	0
Reed City Hospital	2
Spectrum Health Grand Rapids	169
Spectrum Health United Memorial	1
Spectrum Health Kelsey Memorial	1
St. Mary's Hospital	9
Treatment on Scene	36

Avg. Response Times for all Newaygo Co. (Life Threatening Emergencies): 10:23

Priority One Average Response Time breakdown for specific areas:

Fremont	7:52
White Cloud	7:47
Grant	7:21
Newaygo	4:33

Priority One Average Response Time breakdown for combined areas:

Suburban Area 7:01
Rural Area 11:54

Priority One Response Time breakdown for the combined areas of:

Brooks, Big Prairie, Croton, Ensley: 14:16

Community	Requests	Avg. Emergency Response time
Ashland Twp	12	09:38
Barton Twp	0	
Beaver Twp	1	28:31
Big Prairie	21	17:57
Bridgeton Twp	6	19:08
Brooks Twp	24	8:34
Croton Twp	19	16:32
Dayton Twp	10	9:17
Denver Twp	0	
Ensley Twp	9	14:28
Everett Twp	22	12:16
Fremont City	36	7:52
Garfield Twp	57	8:22
Goodwell Twp	1	19:11
Grant City	14	7:21
Grant Twp	22	12:31
Home Twp	0	
Lilley Twp	6	13:11
Lincoln Twp	10	11:39
Merrill Twp	6	18:24
Monroe Twp	7	13:36
Newaygo	27	4:33
Norwich Twp	0	
Sheridan Twp	10	7:24
Sherman Twp	10	12:20
Troy Twp	0	
White Cloud	40	7:47
Wilcox Twp	8	11:06