

**Life EMS of Newaygo County  
Ambulance Response Summary  
November 1, 2008 through December 31, 2008**

Ambulance operations for Life EMS of Newaygo County continued to run smoothly during this reporting period. We experienced no adverse operating conditions other than the early and strong onset of winter, no unusual events, and operations continued as normal.

During the reporting period Life EMS experienced typical call volume in the county. November's volume (288 transports) continued a downward trend during the fall, with December's volume (333) rebounding nicely. For the year, Life EMS did 3,877 transports, which is an increase of 249 transports over the prior year.

Unfortunately, this improvement in volume is not enough to offset increases in operating costs experienced in 2008, such as the extremely high diesel fuel prices. We again anticipate a significant operating loss in 2008. We appreciate the ongoing efforts of the ambulance funding committee to resolve this situation and will continue to work with this group to arrive at an appropriate solution to the long term ambulance funding issue in Newaygo County.

We continue to have one full time paramedic opening in our Newaygo County operation and are actively seeking candidates for this position.

The Medical First Responder course in Croton concluded in December, with 11 students finishing the course. Plans are in place for a basic EMT course to be held in Croton, beginning February 9, 2009. The Life EMS Education Centre sponsors these courses.

We had no customer complaints during this reporting period.

Thank you for allowing us to provide ambulance service to Newaygo County.

Respectfully Submitted,  
Kraig Dodge  
Operations Manager

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Ambulance Response Summary  
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**EMS Response Details:**

Total requests for service	582
Life threatening emergency requests (Pri-1)	389
Non-life threatening emergency requests (Pri-3)	174
Scene standbys (providing medical support / rehab to firefighters)	16

**Life EMS utilized other emergency ambulance providers on several occasions during this time period:**

Calls turned over to Aero Med	1
Calls turned over to Pro Med Ambulance	4
Calls turned over to Life EMS of Lake Co	10
Calls turned over to Mecosta Co. EMS	0

Life EMS responded to 0 request for a medical response turned over by ProMed Ambulance.

**Patient Destinations:**

Gerber Memorial Hospital	302
Hackley Hospital of Muskegon	0
Mecosta Co Memorial Hospital	14
Mercy (Gen) Hospital of Muskegon	4
Metropolitan Hospital	0
Spectrum Health Reed City	1
Spectrum Health Grand Rapids	32
St. Mary's Hospital	2
Treatment on scene / No Transport	16

**Avg. Response Times for all Newaygo Co (Life Threatening Emergencies): 11:59**

**Priority One Average Response Time breakdown for specific areas:**

Fremont	8:42	29 calls
White Cloud	8:23	31 calls
Grant	11:08	15 calls
Newaygo	6:58	22 calls

**Priority One Average Response Time breakdown for combined areas:**

Rural Area	15:04
Suburban Area	8:35

**Priority One Response Time breakdown for the combined areas of:**

Brooks, Big Prairie, Croton: 14:55

<b>Community</b>	<b>Requests</b>	<b>Avg. Emergency Response time</b>
Ashland Twp	12	12:30
Barton Twp	0	N/A
Beaver Twp	0	N/A
Big Prairie	24	15:24
Bridgeton Twp	6	22:29
Brooks Twp	26	10:42
Croton Twp	26	14:29
Dayton Twp	10	9:33
Denver Twp	1	12:44
Ensley Twp	8	16:52
Everett Twp	10	11:58
Fremont City	29	8:42
Garfield Twp	14	11:48
Goodwell Twp	3	21:12
Grant City	15	11:08
Grant Twp	11	16:45
Home Twp	2	20:59
Lilley Twp	4	15:27
Lincoln Twp	5	18:52
Merrill Twp	7	22:59
Monroe Twp	1	16:34
Newaygo	22	6:58
Norwich Twp	0	N/A
Sheridan Twp	14	11:24
Sherman Twp	19	12:26
Troy Twp	0	N/A
White Cloud	31	8:23
Wilcox Twp	12	14:23

**Public Safety Medical Support Events:**

11/2	Fire Standby	S. Locust, White Cloud
11/3	Fire Standby	S. Spruce, White Cloud
11/7	Fire Standby	Chestnut & E. 36 <sup>th</sup> , Newaygo
11/7	Fire Standby	W. 136 <sup>th</sup>
11/23	Fire Standby	E. Baseline, WC
11/24	Fire Standby	E. 8 <sup>th</sup> , WC
11/25	Fire Standby	S. Poplar
11/29	Fire Standby	Cottonwood, H. City
12/3	Fire Standby	104 <sup>th</sup> & Bagley

12/6	Fire Standby	W. Wood St, Newaygo
12/10	Fire Standby	E. 4 Mile, WC
12/20	Fire Standby	W. Main, Fremont
12/23	Fire Standby	112 <sup>th</sup> & Hemlock
12/23	Fire Standby	River St., Big Prairie
12/25	Fire Standby	E. 48th
12/29	Fire Standby	S. River, Grant

These fire/rehab standby's resulted in over 22 hours of **No Charge** on-scene medical support to the fire departments of Newaygo County.