

Life EMS of Newaygo County Ambulance Response Summary May 1 through June 30, 2011

Ambulance operations for Life EMS of Newaygo County ran according to plan during this two month period of 2011. During this reporting period Life EMS did 825 ambulance transports in Newaygo County. This is 97 more transports than during the same time period last year. The Newaygo County operation had a record month in May with 435 transports. July is currently trending over the May volume.

The Newaygo County operation continues to be fully staffed. We have added one full-time EMT position to provide additional depth. This position was previously covered by part-time staffing and was filled by a current, part-time associate. We have also hired an additional EMT, part-time, who is currently enrolled in a paramedic program.

The Newaygo County Medical Control Authority, Meijer Heart Center, and Life EMS, are scheduled to meet with the Fremont Area Community Foundation next week. We will demonstrate the need for 12-lead capable monitors, and the capabilities a comprehensive STEMI procedure could bring to Newaygo County. We have had the opportunity to field trial 2 monitors from Philips during the month of June with very positive reports. We are currently trialing a monitor from Zoll, and plan to trial a Medtronic monitor as well.

Life EMS has initiated a new "speedloader" inventory control program in the Kalamazoo and Grand Rapids operations, and will bring this to the Newaygo County operation next. The benefits of this program are a streamlined and faster vehicle check procedure, better inventory control, reduction of wasted supplies, and improved tracking of usage and expiration dates on soft supplies. We have studied the use of similar programs around the country and are confident this will significantly improve our efficiency.

Public Safety Medical Support Events:

Life EMS participated in the Newaygo County Kids Day event, Girls on the Run 5K race and the Plymouth Christian Youth Soccer Tournament.

SRT Stand-bys:

The Life EMS Special Response Team (SRT) provided 5 hrs of medical support for barricaded subject incident with the Newaygo County Sheriff Emergency Response Team (NCSD ERT). SRT also provided 4 days of coverage for the NCSD ERT training at Camp Grayling in June.

Fire Stand-bys:

During this reporting period we supplied over 5 hours of **No Charge** ambulance coverage at area fire calls.

Thank you for allowing Life EMS to provide ambulance service to Newaygo County.

Respectfully submitted,
Jeff Stockhill
Operations Director

**Life EMS of Newaygo County
Ambulance Response Summary
May 1 through June 30, 2011**

EMS Response Details:

Life threatening emergency requests (Pri-1)	405
Non-life threatening emergency requests (Pri-3)	225
Transfers	272
Scene standbys (providing medical support / rehab to firefighters)	4

Life EMS utilized other emergency ambulance providers on 4 occasions during this time period.

Calls turned over to Pro Med Ambulance	4
Calls turned over to Montcalm County Ambulance	1
Calls turned over to Aeromed	7

Patient Destinations:

Gerber Memorial Hospital	397
Hackley Hospital of Muskegon	15
Mecosta Co Memorial Hospital	14
Mercy (Gen) Hospital of Muskegon	31
Metropolitan Hospital	0
Reed City Hospital	0
Spectrum Health Grand Rapids	184
St. Mary's Hospital	7

Avg. Response Times for all Newaygo Co. (Life Threatening Emergencies): 10:32

Priority One Average Response Time breakdown for specific areas:

Fremont	6:14
White Cloud	8:38
Grant	5:42
Newaygo	7:03

Priority One Average Response Time breakdown for combined areas:

Suburban Area 7:13
Rural Areal 12:05

Priority One Response Time breakdown for the combined areas of:

Brooks, Big Prairie, Croton, Ensley: 14:37

Community	Requests	Avg. Emergency Response time
Ashland Twp	10	12:29
Barton Twp	0	
Beaver Twp	0	
Big Prairie	32	17:44
Bridgeton Twp	13	15:43
Brooks Twp	27	9:18
Croton Twp	18	15:45
Dayton Twp	8	8:10
Denver Twp	1	15:17
Ensley Twp	10	16:45
Everett Twp	18	8:18
Fremont City	37	6:14
Garfield Twp	44	7:29
Goodwell Twp	4	16:48
Grant City	18	5:42
Grant Twp	14	10:00
Home Twp	0	
Lilley Twp	8	14:33
Lincoln Twp	12	12:26
Merrill Twp	13	17:57
Monroe Twp	2	17:56
Newaygo	28	7:03
Norwich Twp	0	
Sheridan Twp	8	6:27
Sherman Twp	17	12:35
Troy Twp	0	
White Cloud	47	8:38
Wilcox Twp	16	9:50