

Life EMS of Newaygo County Ambulance Response Summary March 1 through April 30, 2011

Ambulance operations for Life EMS of Newaygo County ran according to plan during this two month period of 2011. During this reporting period Life EMS did 723 ambulance transports in Newaygo County. This is 52 more transports than during the same time period last year. Newaygo County is continuing the growth pace that started over a year ago.

The Newaygo County operation continues to be fully staffed. The education department at Life EMS continues to produce EMT's and paramedics. The paramedic students are required to do an extended internship with us after completing their class, enabling us to have a solid insight into the quality of those seeking employment with Life EMS.

We are gearing up for Special Event season; our Basic Life Support ambulance has been prepped from winter storage and has already been in service for the first Big Air weekend. We are reevaluating our necessity for some of the non-dedicated, non paid events that we have had extra coverage for in the past.

We are still looking for a financially responsible way to bring the 12 lead ECG capability to Newaygo County and develop a process in which the information obtained is utilized to the fullest extent in improving survivability.

We began utilizing the 800 MHZ portable radios purchased through emergency management as our primary contact for medical control. So far we have received positive feedback from the Gerber Emergency Department and our associates. We have been working on a request from Dr. Ceglowski to standardize the radio reports coming into the ED and have completed the education on our associates.

Public Safety Medical Support Events:

The Life EMS Special Response Team provided medical support for one, NCSO ERT activation, and participated in last month's training exercise.

Fire Stand-bys:

During this reporting period we supplied over 6 hours of **No Charge** ambulance coverage at area fire calls.

Thank you for allowing Life EMS to provide ambulance service to Newaygo County.

Respectfully submitted,
Jeff Stockhill
Operations Director

**Life EMS of Newaygo County
Ambulance Response Summary
March 1 through April 30, 2011**

EMS Response Details:

Life threatening emergency requests (Pri-1)	399
Non-life threatening emergency requests (Pri-3)	166
Transfers	243
Scene standbys (providing medical support / rehab to firefighters)	5

Life EMS utilized other emergency ambulance providers on 4 occasions during this time period.

Calls turned over to Pro Med Ambulance	1
Calls turned over to Montcalm County Ambulance	1

Patient Destinations:

Gerber Memorial Hospital	369
Hackley Hospital of Muskegon	8
Mecosta Co Memorial Hospital	22
Mercy (Gen) Hospital of Muskegon	24
Metropolitan Hospital	3
Reed City Hospital	5
Spectrum Health Grand Rapids	152
St. Mary's Hospital	5

Avg. Response Times for all Newaygo Co. (Life Threatening Emergencies): 10:40

Priority One Average Response Time breakdown for specific areas:

Fremont	6:15
White Cloud	7:14
Grant	7:04
Newaygo	7:48

Priority One Average Response Time breakdown for combined areas:

Suburban Area 7:05
Rural Areal 12:14

Priority One Response Time breakdown for the combined areas of:

Brooks, Big Prairie, Croton, Ensley: 14:35

Community	Requests	Avg. Emergency Response time
Ashland Twp	9	10:45
Barton Twp	0	
Beaver Twp	0	
Big Prairie	32	17:07
Bridgeton Twp	3	15:08
Brooks Twp	21	9:15
Croton Twp	26	15:14
Dayton Twp	8	5:27
Denver Twp	2	15:45
Ensley Twp	10	16:09
Everett Twp	23	9:22
Fremont City	42	6:15
Garfield Twp	52	7:50
Goodwell Twp	4	17:52
Grant City	11	7:04
Grant Twp	21	12:58
Home Twp	3	26:09
Lilley Twp	8	18:23
Lincoln Twp	10	10:48
Merrill Twp	12	18:55
Monroe Twp	8	14:28
Newaygo	43	7:48
Norwich Twp	0	
Sheridan Twp	8	5:45
Sherman Twp	8	11:27
Troy Twp	0	
White Cloud	25	7:14
Wilcox Twp	10	11:27