

**Life EMS of Newaygo County
Ambulance Response Summary
January 1, 2009 through February 28, 2009**

For this reporting period operations in Newaygo County for Life EMS ran well with no unusual events and no compromises of operations.

During the reporting period Life EMS experienced a decrease in transport volume compared to last year. As of the end of February we were down 68 transports compared to the same time period one year ago. This is a significant figure and will certainly have a deep impact on our budget projections should this trend continue. We are watching the situation closely and looking for possible causes of this decrease.

We continue to have one full time paramedic opening in our Newaygo County operation and are actively seeking candidates for this position. We have hired three new part time EMT's in the last three months. We are also considering changes to our base staffing and operational changes to provide the best ambulance coverage as efficiently as possible.

During this reporting period Life EMS provided CPR training for the Newaygo Police Department.

We continue to be active in county and regional emergency planning activities.

We had no customer complaints during this reporting period.

Thank you for allowing us to provide ambulance service to Newaygo County.

Respectfully Submitted,
Kraig Dodge
Operations Manager

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EMS Response Details:

Total requests for service:	799
Life threatening emergency requests (Pri-1):	320
Non-life threatening emergency requests (Pri-2,3):	171
Transfers:	189
Scene standbys (providing medical support / rehab to firefighters):	9
Cancel, treatment on scene, misc. other:	110

Life EMS utilized other emergency ambulance providers on several occasions during this time period:

Calls turned over to Aero Med	0
Calls turned over to Pro Med Ambulance	0
Calls turned over to Life EMS of Lake Co	10
Calls turned over to Montcalm Co. EMS	1

Life EMS responded to 0 request for a medical response turned over by ProMed Ambulance.

Patient Destinations:

Gerber Memorial Hospital	236
Hackley Hospital of Muskegon	1
Mecosta Co Memorial Hospital	16
Mercy (Gen) Hospital of Muskegon	6
Metropolitan Hospital	2
Spectrum Health Reed City	8
Spectrum Health Grand Rapids	31
St. Mary's Hospital	1
Treatment on scene / No Transport	17

Avg. Response Times for all Newaygo Co (Life Threatening Emergencies): 11:16

Priority One Average Response Time breakdown for specific areas:

Fremont	6:36	24 calls
White Cloud	7:47	24 calls
Grant	6:57	10 calls
Newaygo	8:24	13 calls

Priority One Average Response Time breakdown for combined areas:

Rural Area	13:45
Suburban Area	7:23

Priority One Response Time breakdown for the combined areas of:

Brooks, Big Prairie, Croton: 14:12 45 calls

Community	Requests	Avg. Emergency Response time
Ashland Twp	11	13:39
Barton Twp	0	N/A
Beaver Twp	0	N/A
Big Prairie	13	17:41
Bridgeton Twp	8	17:46
Brooks Twp	12	10:54
Croton Twp	20	13:54
Dayton Twp	16	7:53
Denver Twp	0	N/A
Ensley Twp	12	20:11
Everett Twp	11	10:25
Fremont City	24	6:36
Garfield Twp	23	11:21
Goodwell Twp	4	12:30
Grant City	10	6:57
Grant Twp	19	12:53
Home Twp	0	N/A
Lilley Twp	7	18:10
Lincoln Twp	5	7:46
Merrill Twp	4	17:29
Monroe Twp	4	15:24
Newaygo	13	8:24
Norwich Twp	0	N/A
Sheridan Twp	8	9:27
Sherman Twp	7	12:53
Troy Twp	1	20:00
White Cloud	24	7:47
Wilcox Twp	1	16:26

Public Safety Medical Support Events:

Life EMS responded to a total of nine (9) fire stand-by requests during this reporting period. These resulted in over 4 hours of **No Charge** on-scene medical support.